CPNI GUIDANCE NOTE: Attack at Manchester Arena

May 2017
Attack at Manchester Arena on 22\textsuperscript{nd} May 2017

You will have seen media reporting on the attack at Manchester Arena on 22nd May. This is being treated as a terrorist incident. UPDATE: Following the attack the UK National Threat Level from international terrorism was raised to CRITICAL, an attack is expected imminently.

We encourage partners in industry and government to review their security plans and pay particular attention to CPNI’s current advice on its website and extranet. We also draw your attention to the updates and advice on the NaCTSO website.

What you can do to help protect your site: CPNI advice and guidance

Whilst it is inherently difficult to protect against this style of attack in crowded public places, there are measures that can be instigated. These include those which can help mitigate the immediate effects of this type of attack and those which can help disrupt an attack through optimising detection of suspicious activity, and disrupting the hostile reconnaissance process.

Optimising detection and disrupting hostile reconnaissance

Such attacks often require some element of planning. This means that the perpetrator(s) are likely to have conducted hostile reconnaissance, the information gathering phase that is a vital component of the attack planning process. If you can disrupt hostile reconnaissance you can help reduce your vulnerability to attack. Many of these measures are simple, practical and can be implemented rapidly using existing resource at low, if any, cost.

CPNI guidance on understanding and countering hostile reconnaissance provides background and a framework for helping to create a site that disrupts hostile reconnaissance.

In open crowded places, it may not be possible to deny access to public areas (although it is worth re-examining your existing security measures for restricted, back-of-house areas). However, measures can be rapidly put in place or existing capabilities enhanced to help disrupt hostiles by detecting and deterring them. The tables below detail how this can be achieved and the relevant CPNI products to use for maximum effect.

Improving deterrence

<table>
<thead>
<tr>
<th>How?</th>
<th>CPNI product</th>
</tr>
</thead>
<tbody>
<tr>
<td>Understanding and countering the threat from hostile reconnaissance</td>
<td>Countering hostile reconnaissance</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
</tbody>
</table>

### Improving detection

<table>
<thead>
<tr>
<th>How?</th>
<th>CPNI product</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raising security awareness, vigilance and improving reporting of suspicious activity, by the workforce and visitors</td>
<td>Employee vigilance campaign <a href="https://www.cpni.gov.uk/employee-vigilance">https://www.cpni.gov.uk/employee-vigilance</a></td>
</tr>
</tbody>
</table>
| Improving the effectiveness of CCTV operators in detecting hostile reconnaissance | CCTV [https://www.cpni.gov.uk/cctv](https://www.cpni.gov.uk/cctv)  
CCTV set up and Human Factors in CCTV control rooms [https://www.cpni.gov.uk/control-rooms](https://www.cpni.gov.uk/control-rooms)  
Quick reference guide for set up and management of security at major events [Control Room Security Personnel Capability for Major Events](https://www.cpni.gov.uk/control-rooms) |
| Ensuring security officers can readily identify hostile reconnaissance and resolve suspicions through questioning. Ensure they are vigilant, engaged and motivated. | ‘Eyes Wide Open’ DVD [https://www.cpni.gov.uk/professionalising-security](https://www.cpni.gov.uk/professionalising-security) |

### Minimising the immediate impact of any attack

This can be achieved in three complimentary ways:

- Ensuring you have plans in place and staff appropriately trained to respond to an attack, in accordance with the threat such that casualties can be minimised;
- Ensuring that physical security, in particular appropriate detection capabilities such as physical screening are proportionate to the threat and implemented sufficiently;
- Where proportionate, ensuring blast mitigation measures are in place and effective.
How to minimise potential casualties and damage

<table>
<thead>
<tr>
<th>How?</th>
<th>CPNI product</th>
</tr>
</thead>
</table>
| Re-examining your physical security – review your protective security measures at the perimeter and beyond the perimeter | Explore the interactive diagram on Protecting My Asset page [https://www.cpni.gov.uk/protecting-my-asset](https://www.cpni.gov.uk/protecting-my-asset)  
Perimeter security and checkpoints  
| Ensuring robust screening measures for people and belongings        | Screening people and their belongings  
| Ensuring you are properly protected from eg blast effects           | Guidance on blast mitigation  
[https://www.cpni.gov.uk/protection-blast](https://www.cpni.gov.uk/protection-blast) |